



Feedback from **Bespoke Calls That Count** course with “Blackburn College”
November 2009

“Excellent presentation and all round my interest was held throughout”
Sue Battersby

“Well delivered and very good at keeping the whole group interacting”.
Gemma Hodges

“Course was well presented and very informative, I have learnt a lot from it.
Many thanks.”
Janine Smith

“Excellent! I will be using the tips in my job role, thank you ladies.”
Antoinette Jackson

“Enjoyed the course and each element of it. Great attention to detail, thanks.”
Carl Sargeson

“Structure and flow of the course exceeded my expectations. I found it really
useful and well paced.”
Lisa Edge

